



Installation

Note The product model shown in this QIG is TD-8817, as an example.

1

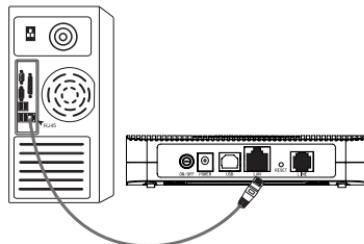
Connecting the device

1

Turn off all of your network devices, including your computer and the Modem Router. If you currently use a modem, disconnect it now - the Modem Router will replace your current modem.

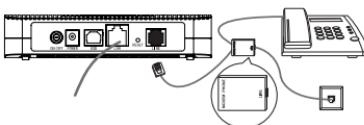
2

Connect your computer to the Port labeled "LAN" on the Modem Router with an Ethernet cable.



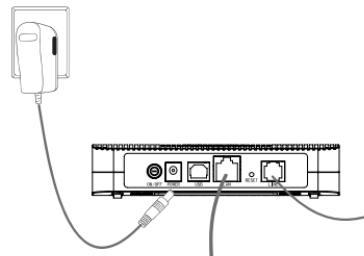
3

Connect the splitter to the wall jack using a telephone line, then use the other telephone line to directly connect it to the LINE port on the Modem Router and the MODEM port of the splitter, also have the PHONE port of the splitter connected to a telephone.



4

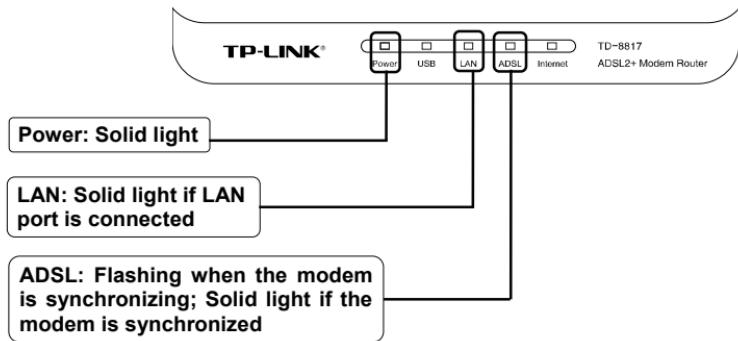
Plug the provided Power Adapter into the Power jack on the back of the Modem Router and the other end to a standard electrical wall socket.



Note If no telephone is needed, please connect the LINE port of the Modem Router to the wall jack using the telephone line directly.

5

Turn on all of your network devices, including your computer and the Modem Router then check to see if the LEDs of the Modem Router display normally as the diagram below describes.



Note If the LEDs display abnormally, please check to see if all the cable connectors (power adapter, phone line and Ethernet cable) are well connected to your device. With the phone line well connected, if the ADSL LED turns off after a quick-flash, please contact your ISP to ensure that your internet connection is active.

2

Configuring the device

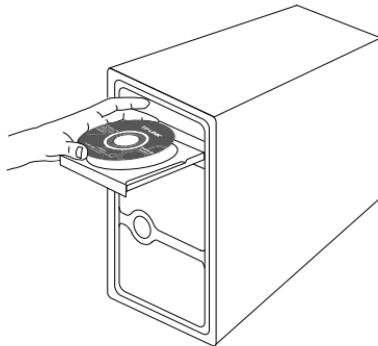
Note To configure the device, you can either run the setup CD-ROM (method one), or run the Web based Quick Setup Wizard (method two). TP-LINK strongly recommends that you run the setup CD-ROM.

Method One:

Configuring the Device via the Resource CD

1

Insert the provided Resource CD into your CD-ROM drive.



2

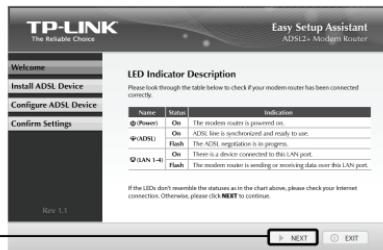
The Setup Wizard will automatically pop up on your computer's screen.

Please select your product model and click **Start Setup**



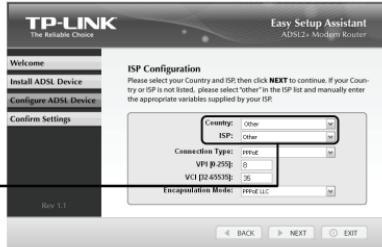
Then a flash video will pop up and show you how to connect your devices. After that, the **Easy Setup Assistant** will start.

Click **NEXT**, and then follow the step-by-step instructions



When it comes to **ISP Configuration**, you need to select your country and Internet service provider.

Select your country and ISP (Internet Service Provider)



Note If your country or Internet service provider is not in the list, please select **Other** and manually configure the Internet settings.

After the configuration has been completed, please skip to **Step 3 “Testing the Internet Connection”**.

Method Two:

Configuring the Device via the Web-based Quick Setup Wizard

1 Login

Open your web browser and type in **192.168.1.1** in the address bar and press **Enter**



A dialog box will prompt you for the **User name** and **Password**. Enter the default values and click **OK**.

User name: admin
Password: admin

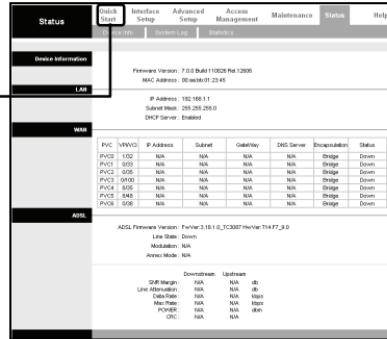
Click **OK**



Note If the dialog box does not pop up, please refer to **T3** in the **Troubleshooting** guide. **T2** will help you if you forget the password.

The web management page will display after a successful login.

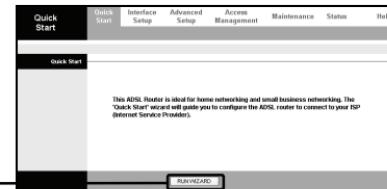
Click **Quick Start**



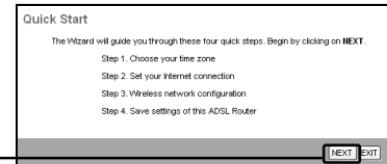
2 Internet Parameters Configuration

This page will then display.

Click **RUN WIZARD**



Click **NEXT**



Select the appropriate **Time Zone** for your location from the drop-down list

Quick Start - Time Zone

Select the appropriate time zone for your location and click **NEXT** to continue.

(GMT) Greenwich Mean Time : Dublin, Edinburgh, Lisbon, London

BACK **NEXT** EXIT

Click **NEXT**

Choose the **Connection Type** given by your ISP.

If **PPPoE/PPPoA** is selected, please proceed to **A**;

If **Dynamic IP** is selected, please skip to **B**;

If **Static IP** is selected, please skip to **C**;

If **Bridge Mode** is selected, please skip to **D**.

Quick Start - ISP Connection Type

Select the Internet connection type to connect to your ISP. Click **NEXT** to continue.

- Dynamic IP Address
- Static IP Address
- PPPoE/PPPoA
- Bridge Mode

Choose this option to obtain a IP address automatically from your ISP.

Choose this option to set static IP information provided to you by your ISP.

Choose this option if your ISP uses PPPoE/PPPoA. (For most DSL users)

Choose this option if your ISP uses Bridge Mode.

BACK **NEXT** EXIT

Click **NEXT**

Note Bridge mode is not recommended because multiple computers are not permitted to share Internet access in this mode.

A. Configuration for PPPoE/PPPoA

This page will then display.

Enter the **PPPoE/PPPoA** information provided by your ISP

Quick Start - PPPoE/PPPoA

Enter the PPPoE/PPPoA information provided to you by your ISP. Click **NEXT** to continue.

Username: _____
Password: _____
VPI: 8 (0-255)
VCI: 35 (1-65535)
Connection Type: PPPoE LLC

BACK **NEXT** EXIT

Click **NEXT**

Note If you did not get the **VPI**, **VCI** and **Connection Type** information, please contact your ISP for this information.

B. Configuration for Dynamic IP

This page will then display.

Select the **Dynamic Connection** provided by your ISP

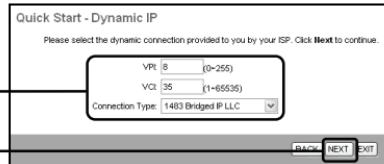
Click **NEXT**

Quick Start - Dynamic IP

Please select the dynamic connection provided to you by your ISP. Click **NEXT** to continue.

VPI: 8 (0-255)
VCI: 35 (1-65535)
Connection Type: 1483 Bridged IP LLC

BACK **NEXT** **EXIT**



C. Configuration for Static IP

This page will then display.

Enter the **Static IP** information provided by your ISP manually

Click **NEXT**

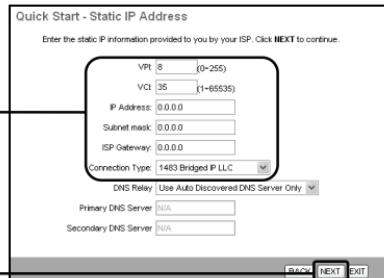
Quick Start - Static IP Address

Enter the static IP information provided to you by your ISP. Click **NEXT** to continue.

VPI: 8 (0-255)
VCI: 35 (1-65535)
IP Address: 0.0.0.0
Subnet mask: 0.0.0.0
ISP Gateway: 0.0.0.0
Connection Type: 1483 Bridged IP LLC

DNS Relay: Use Auto Discovered DNS Server Only
Primary DNS Server: N/A
Secondary DNS Server: N/A

BACK **NEXT** **EXIT**



D. Configuration for Bridge Mode

This page will then display.

Enter the **Bridge** information provided by your ISP

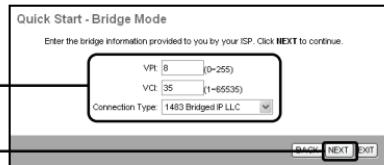
Click **NEXT**

Quick Start - Bridge Mode

Enter the bridge information provided to you by your ISP. Click **NEXT** to continue.

VPI: 8 (0-255)
VCI: 35 (1-65535)
Connection Type: 1483 Bridged IP LLC

BACK **NEXT** **EXIT**



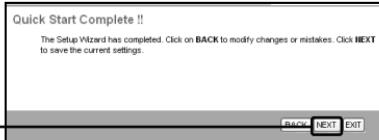
After completing the above configuration, please proceed to  **Quick Start Complete**.

3

Quick Start Complete

This page will then display.

Click **NEXT**



Click **CLOSE**



Now, your Modem Router has been configured and is rebooting. Please do not turn off the Modem Router while it's rebooting.

3

Testing the Internet Connection

The basic settings for your Modem Router are completed. Please open the web browser and log on to the following websites:

<http://www.tp-link.com>

<http://www.google.com>

If the above websites can be accessed, it indicates that your Modem Router has been configured successfully and you can start to enjoy the Internet. If the websites cannot be accessed, please refer to "**T4. What can I do if I cannot access the Internet?**" in the **Troubleshooting** guide.

Note For the advanced configurations, please refer to the User Guide on the Resource CD provided.

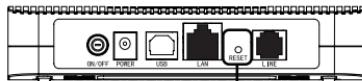
Note The above configurations only need to be set once. If you want other computers in your LAN to access the Internet, please connect the desired computer to the Modem Router directly. If the additional computer can not access the Internet, please configure the computer's IP address referring to "**T3. What can I do if I cannot access the web-based configuration page?**" in the **Troubleshooting** guide.



Troubleshooting

T1. How do I restore my Modem Router's configuration to its factory default settings?

With the Router powered on, press and hold the **RESET** button on the rear panel for 5 seconds before releasing it.



Hold it for 5 seconds

Note Once the Router is reset, the current configuration settings will be lost and you will need to re-enter all the parameters.

T2. What can I do if I forget my password?

- 1) Restore the Modem Router's configuration to its factory default settings. If you don't know how to do that, please refer to section **T1**.
- 2) Use the default user name and password: **admin, admin**.
- 3) Try to configure your Modem Router once again by following the instructions in the previous steps of the QIG.

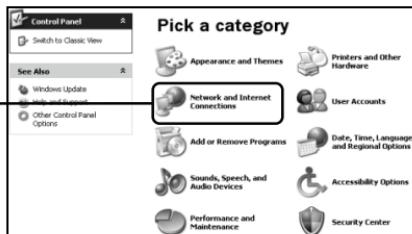
T3. What can I do if I cannot access the web-based configuration page?

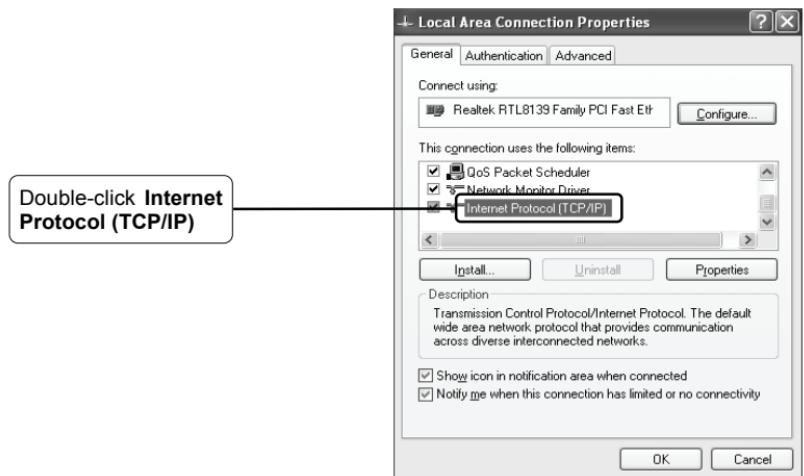
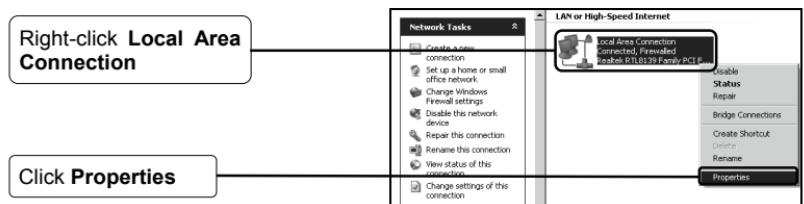
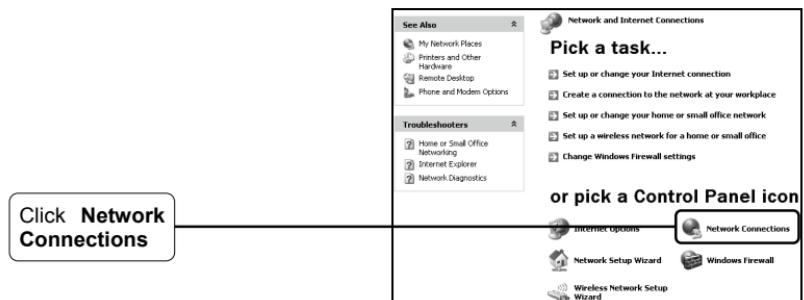
- 1) Configure your computer's IP Address.

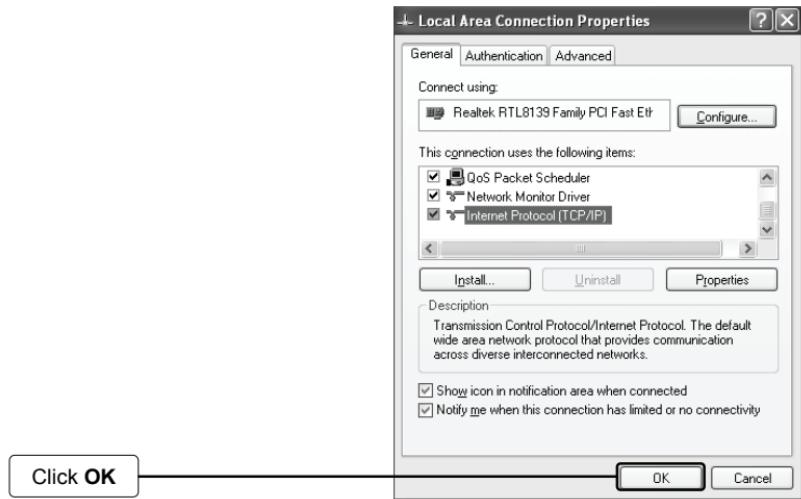
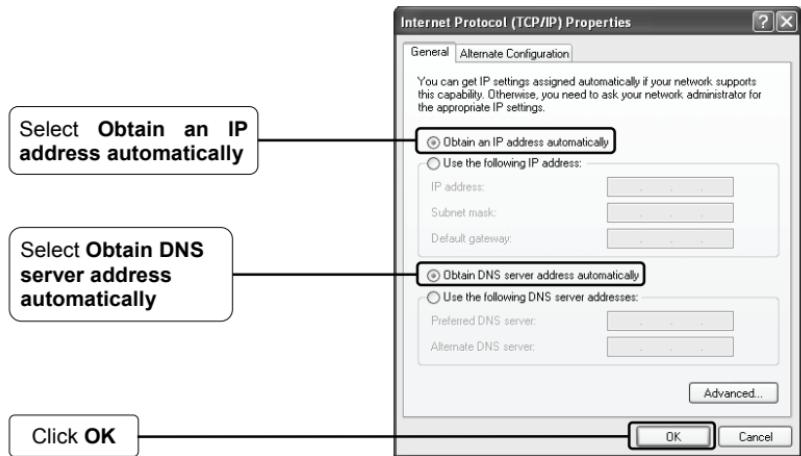
For Windows XP OS

Go to **Start > Settings > Control Panel**, and then you will see the following page.

Click **Network and Internet Connections**



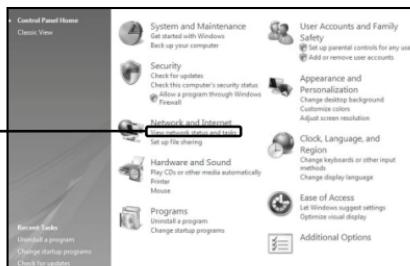




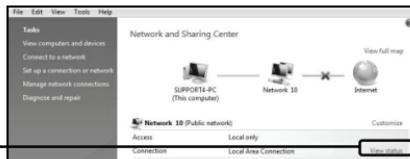
For Windows Vista OS

Go to **Start > Settings > Control Panel**, and then you will see the following page.

Click View network status and tasks

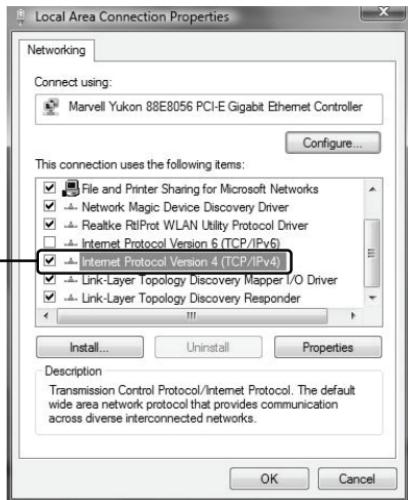


Click View status

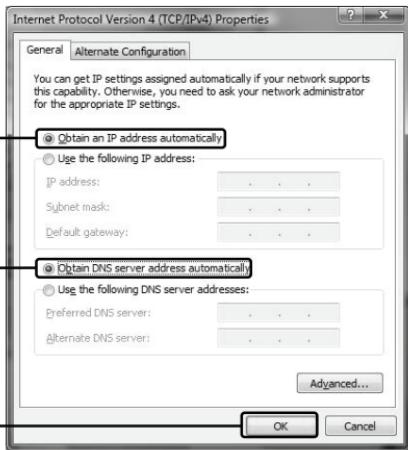


Click Properties





Double-click Internet Protocol Version 4(TCP/IPv4)



Select Obtain an IP address automatically

Select Obtain DNS server address automatically

Click OK

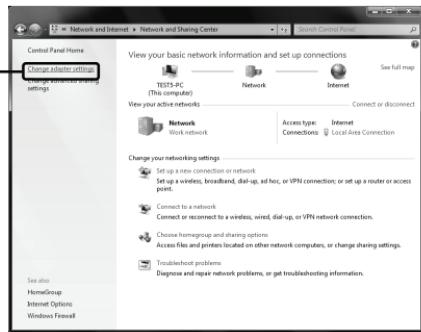
For Windows 7 OS

Go to **Start > Settings > Control Panel**, and then you will see the following page.

Click View network status and tasks

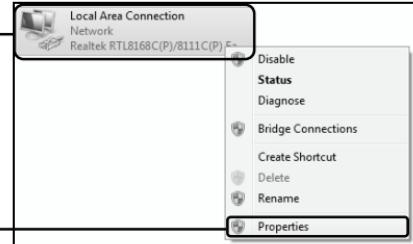


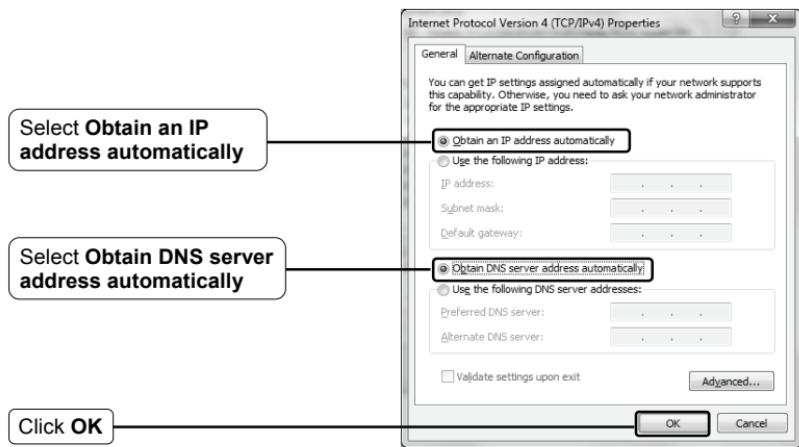
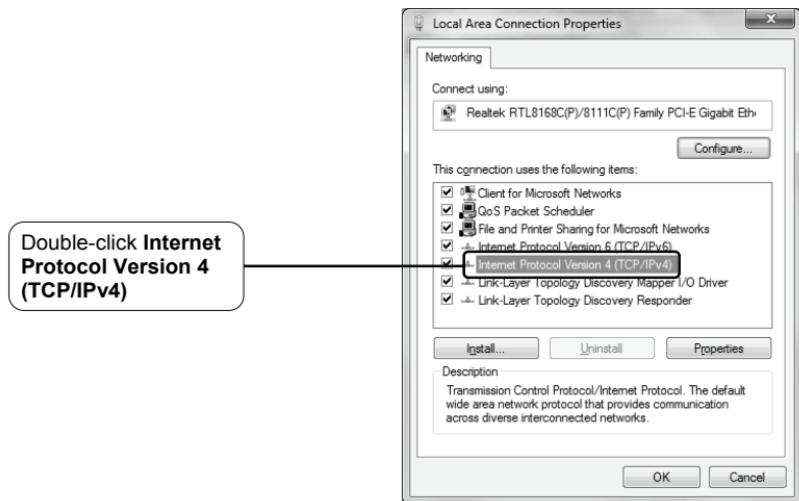
Click Change adapter settings



Right-click Local Area Connection

Click Properties

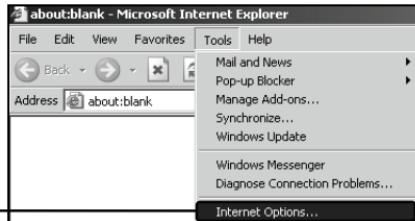




2) Configure your IE browser

Open your IE browser, click **Tools** tab and you will see the following screen.

Click **Internet Options**



Select **Never dial a connection**



Now, try to log on to the Web-based configuration page again after the above settings have been configured. If you still cannot access the configuration page, please restore your Modem Router's factory default settings and reconfigure your Modem Router following the instructions of this QIG. Please feel free to contact our Technical Support if the problem exists.

T4. What can I do if I cannot access the internet?

- 1) Check to see if all the connectors are connected well, including the telephone line, Ethernet cables and power adapter.
- 2) Check to see if you can log on to the web management page of the Modem Router. If you can, try the following steps. If you cannot, please set your computer referring to T3 then try to see if you can access the internet. If the problem exists, please go to the next step.

- 3) Consult your ISP and make sure all the VPI/VCI, Connection Type, account username and password are correct. If there are any mistakes, please correct the settings and try again.
- 4) If you still cannot access the Internet, please restore your Modem Router to its factory default settings and reconfigure your Modem Router by following the instructions of this QIG.
- 5) Please feel free to contact our Technical Support if the problem still exists.

Note For more details about Troubleshooting and Technical Support contact information, please log on to our Technical Support Website:
<http://www.tp-link.com/support/Support.asp>

Technical Support

- For more troubleshooting help, go to:
www.tp-link.com/support/faq.asp
- To download the latest Firmware, Driver, Utility and User Guide, go to:
www.tp-link.com/support/download.asp
- For all other technical support, please contact us by using the following details:

Global

Tel: +86 755 26504400
E-mail: support@tp-link.com
Service time: 24hrs, 7 days a week

Singapore

Tel: +65 62840493
E-mail: support.sg@tp-link.com
Service time: 24hrs, 7 days a week

UK

Tel: +44 (0) 845 147 0017
E-mail: support.uk@tp-link.com
Service time: 24hrs, 7 days a week

USA/Canada

Toll Free: +1 866 225 8139
E-mail: support.usa@tp-link.com
Service time: 24hrs, 7 days a week

Malaysia

Tel: 1300 88 875465 (1300 88TPLINK)
Email: support.my@tp-link.com
Service time: 24hrs, 7 days a week

Russian Federation

Tel: 8 (495) 223-55-60
8 (800) 250-55-60 (toll-free call from
any RF region)
E-mail: support.ru@tp-link.com
Service time: From 10:00 to 18:00
(Moscow time)
*Except weekends and holidays in
Russian Federation

Germany / Austria

Tel: +49 1805 875465 (German Service)
+49 1805 TPLINK
E-mail: support.de@tp-link.com
Fee: 0.14 EUR/min from the German
fixed phone network and up to 0.42
EUR/min from mobile phone
Service time: Monday to Friday 9:00 AM
to 6:00 PM. GMT+ 1 or GMT+ 2
(Daylight Saving Time in Germany)
*Except bank holidays in Hesse

Australia & New Zealand

Tel: AU 1300 87 5465
NZ 0800 87 5465
E-mail: support@tp-link.com.au
Service time: 24hrs, 7 days a week

Turkey

Tel: 444 19 25 (Turkish Service)
E-mail: support.tr@tp-link.com
Service time: 9:00 AM to 6:00 PM
7 days a week

Italy

Tel: +39 02 66987799
E-mail: support.it@tp-link.com
Service time: Monday to Friday
9:00 AM to 6:00 PM

Ukrainian

Tel: +380 (44) 590-51-14
E-mail: support.ua@tp-link.com
Service time: Monday to Friday
14:00 PM to 22:00 PM

Brazilian(Portuguese Service)

Toll Free: 0800-770-4337
E-mail: suporte.br@tp-link.com
Service time: Monday to Saturday
08:00 AM to 08:00 PM

Indonesia

Tel: (+62) 021 6259 135
E-mail : support.id@tp-link.com
Service time : Monday to Friday
9:00 -12:00; 13:00 -18:00
*Except public holidays

Switzerland

Tel: +41 (0)848 800998 (German Service)
E-mail: support.ch@tp-link.com
Fee: 4-8 Rp/min, depending on rate of
different time
Service time: Monday to Friday 9:00 AM to
6:00 PM. GMT+ 1 or GMT+ 2
(Daylight Saving Time)